



Tool Connections

Formed in 1986, The Tool Connection design, manufacture and distribute tool solutions throughout the UK and much of Europe.

“Ardent deals with Tool Connections as an equal. We have found other IT companies can come across as if they know better and don’t communicate on our level. Ardent has a very open dialogue with us that is important in the life of a project and beyond.”

“We wanted an environment in which we could freely express our views regarding a configuration or functional decision. This was very important to allow us to get the best out of our Dynamics AX investment.”

“The Ardent consultants were always happy to listen to our projects team’s opinions. Even if they were not 100% correct they would take a considered approach. As a partner they were not prescriptive and offered a true collaborative approach to our Dynamics AX implementation.”

“Ardent’s product knowledge was excellent and if they didn’t know the answer they would resolve the query quickly. The team definitely thinks “outside the box” and in some cases they had to with us!”

“the success of the initial implementation, and working relationship, lead us to choose Ardent as a preferred partner when the time came to upgrade AX to V5.”

“We knew the upgrade would be difficult based upon a number of complications but the Ardent teams “can do” attitude and pragmatic approach has delivered a successful project.”

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Adam Clementson
IT Manager,
Tool Connections

