



## Aspen Concepts (UK)

Aspen Concepts, a nationwide shopfitting & high quality joinery service, has over 100 employees based at 4 factory and warehouse facilities across the UK.

Aspen Concepts specialise in a diverse range of market areas, including retail, commercial, education, and leisure sectors.

Provoked by a fast-changing business environment Aspen Concepts took the decision to implement a scalable ERP system.

Steve Oram, IT Manager at Aspen Concepts, explains, "When the company was formed in 2007, we were looking for a system that could effectively manage our business requirements and help us to build a successful company. We contacted Ardent Solutions at their Chippenham office to discuss our needs and it soon became clear that Microsoft Dynamics AX would be the best fit for our business."

Ardent Solutions gained firsthand knowledge of Aspen's business processes. After five and a half months of planning, customisation and consultation, Aspen Concepts went live with the AX solution.

Steve continues, "Having experienced a number of IT implementations in the past I can say with confidence that Ardent's implementation of the AX solution was first class. The whole process was extremely straightforward and went very smoothly. I think this was mainly due to the time spent by Ardent Solutions on site getting to know our processes and exact business requirements. The testing process was also carried out in a very structured manner to ensure that when we went live there were no major problems".

Steve concludes "We have a great relationship with Ardent Solutions, and have been extremely impressed with the way they have continually delivered on time and on budget. We are pleased with the AX solution and in these difficult economic times, it has worked well to ensure that we have maintained our current market share".

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**Steve Oram,**  
Aspen Concepts UK



**aspen**  
concepts ltd



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Partner

**ARDENT**  
SOLUTIONS LTD

Ardent Solutions Ltd  
111-113  
Fort Dunlop  
Fort Parkway  
Birmingham  
B24 9FD

T: 0844 880 6146  
E: info@ardentsolutions.co.uk